Hey there! I'm Gonzalo.

Profile

06-06-1997

MDZ, Argentina.

Spanish and conversational English

Contact

Experienced tester and web designer dedicated to creating flawless digital experiences.

My expertise centers on Quality Assurance (QA), team leadership and meticulous attention to detail in tech products. This involves crafting professional test plans, generating comprehensive reports, and utilizing tools like Jira, MongoDB, and MySQL.

Specializing in CRM integration, along with manual and automated testing using Postman and Cypress. I've spearheaded successful initiatives in Customer Support, driving enhancements and automating critical processes within testing, onboarding, and Customer Care flows, always aimed at optimizing operations and enhancing customer satisfaction.

Beyond testing, I've always had a keen interest in design and animation. This fascination has empowered me to engage in graphic design and motion graphics projects, contributing significantly to my growth as a freelance web designer in Figma and WordPress + Elementor.

Profesional Experiences.

Customer Support and QA Leader at Egg Live.
July 2023 - November 2023.

QA Tester at Egg Live.
July 2022 - June 2023.

Customer Support Leader at Egg Live.
June 2021 - June 2023

Sales Management Leader | Egg Live.
August 2020 June 2021

Software Skills.

Manual and Automation Testing.

CRM, Project Management, Marketing, and Customer Support Tool Proficiency.

Tools for Design and Web Design.